

For Immediate Release

IIJ Launches IIJ Security Doctor Service, Offering Enterprise Customers Side-by-Side Help with Strengthening Security Measures

-- Security experts provide optimal support based on analysis of the system environment and the nature of operations --

TOKYO - November 4, 2025 - Internet Initiative Japan Inc. (TSE Prime: 3774), one of Japan's leading Internet access and comprehensive network solutions providers, today announced the immediate availability of IIJ Security Doctor, a new service consisting of hands-on, side-by-side assistance with corporate security measures and operations, provided by IIJ security experts. In this service, security experts equipped with wide-ranging experience and knowledge analyze issues based on the customer's system environment and characteristics of operations, and study appropriate solutions. In collaboration among experts in such fields as networking, cloud, and email, the team provides support from planning and implementing measures to ongoing strengthening of security. Customers benefit from one-stop advisory on security issues across the entire enterprise, while being sure to implement the full management cycle from visualization to strategy studies and implementation of measures. Moreover, this service is vendor-neutral and offers the flexibility to select and implement the most optimal measures, without being limited to specific products or solutions.

IIJ aims to help people achieve digital transformation (DX) through its enterprise IT environment DXP (DX Platform), for accelerating business transformation with DX. The role of IIJ Security Doctor is as a security core underpinning the safety of these efforts.

■ Background

Along with the growing sophistication of cyberattacks, including supply chain attacks and ransomware, risks such as "shadow IT" -- unauthorized use of the cloud or other IT resources -- and deliberate, malicious internal leaks of information, have made security measures more complicated and expanded the areas needing such measures. Responding effectively to these threats therefore requires expertise in a wide variety of areas, exacerbating the shortage of security personnel. Lately, along with addressing immediate challenges, a growing number of companies have been investing in security from a medium- to long-term view, further complicating the process of devising appropriate policies on security measures while taking into account the overall balance of the measures, characteristics of the industry and business, the management benefits of the investment, and various other factors. In response to this situation, IIJ has launched this service, as a partner working side-by-side with the customer, and drawing on the knowledge gained from developing and operating IIJ's existing security services, to help customers implement optimal measures from a comprehensive viewpoint and strengthen their security.

■ Major features of the service

- Realizes security measures optimized to each customer

Based on a thorough understanding of the customer environment, IIJ's Security Doctor in collaboration with its experts and analysts in each field proactively propose highly effective measures. These proposals are made from a neutral standpoint, in support of security measures that Security Doctor judges to be appropriate in light of the customer's issues and overall situation, without being tied to particular security vendors or products.

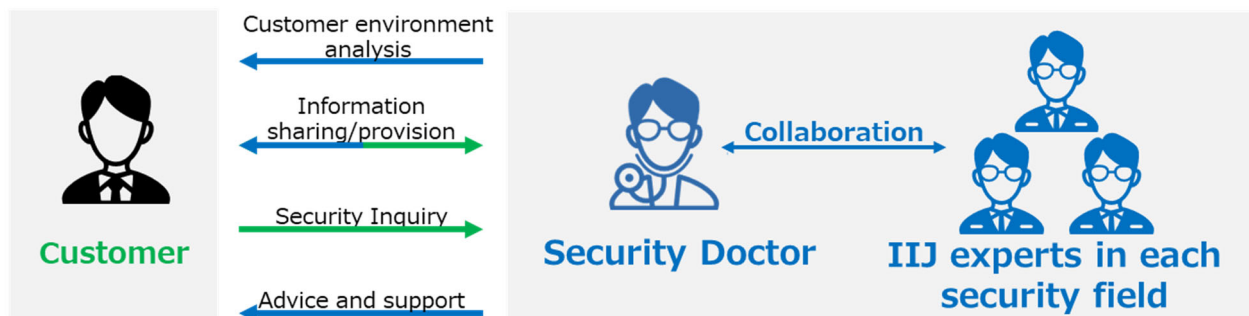
- Carries out ongoing security measures

It is essential that security measures be carried out through ongoing efforts rather than as one-time measures. Throughout each phase of the security administration process, from security assessment and advisory to strategy studies and implementation of measures, support is provided working side-by-side with the customer, strengthening security measures on an ongoing basis and not just as temporary problem-solving. Through this ongoing support, in addition to reducing management risks such as information leaks or suspension of operations, support is provided also for making security investment decisions from a medium- to long-term viewpoint.

- Support cost optimization

Unlike support services provided by permanently on-premises security personnel, Security Doctor provides support as needed, geared to the nature of the customer's issues and status of studies. This means the service is available at optimal cost, without wasted resources. The customer can concentrate on security operations and strategy decisions, while seeking guidance from IIJ experts as needed regarding information gathering or studying of strategy and measures.

■ Service overview (illustration)



■ Provided services

Phase	Description
Security assessment and Advisory	• Assessment of Customer Environment Measures currently in place are visualized based on interviews regarding the customer's network and system configuration and the nature of customer operations. Operational documents about security policy, etc. are scanned, questions are asked based on the customer environment, and areas for improvement are determined. • General Security Advisory Service Security Doctor experts well familiar with the customer's environment answer customer questions. (5 times/month)
Strategy Studies	• Security Planning Assistance The customer and security experts together study plans for security measures based on the customer's circumstances. For example, for determining the priority of each security measure, technical and other documents needed as reference information or for drafting a budget are provided, and the customer is assisted with drawing up security plans. (once a year) • Security Expert 30 Security experts in each field hold meetings on themes relating to customer issues. (1 30-minute session/month)
Implementation of Measures	• Security Assessment Report Security reports necessary for improving customer security, and information concerning system vulnerabilities, such as attack surface investigations, are provided, and support for improvements is offered, such as participation in study of measures, as appropriate for the customer's operations. (once/3 months)

- See the following site for more about IIJ Security Doctor services.

<https://www.ij.ad.jp/biz/security-doctor/> [in Japanese]

■ Reference prices

Initial charge: from JPY1,000,000

Monthly use charge: from JPY1,000,000

Note: Prices shown do not include taxes.

The service is provided on an annual contract basis.

IIJ Security Doctor is a service in which IIJ experts in various fields collaborate to provide comprehensive and highly specialized support for security operations as a whole. IIJ will continue enhancing its lineup of services for each phase of customer strategy studies and implementation of measures, such as incident response support and help with instituting permanent measures after an issue has been resolved.

For reference

About IIJ's DXP (DX Platform)

The platform aimed for by IIJ, with its enterprise IT environment DXP (DX Platform) for accelerating business transformation with DX, is one that in addition to supporting employees, supports everyone carrying out DX, including business divisions and development divisions. Regarding security areas, DXP expands the functions provided in the existing IIJ C-SOC service for detecting and countering threats to support all the security areas defined in the NIST Cyber Security Framework, including threat identification, protection, detection, response, and recovery.

Covering all these areas takes more than security knowledge and technology. It also requires flexible operation based on an understanding of each customer's operations and systems, which is close to the role of the primary care physician in real society. IIJ Security Doctor therefore aims to realize flexible support based on an understanding of the customer's circumstances.

Please see the following site for details of DXP (DX Platform). [in Japanese]

https://www.ij.ad.jp/news/ijnews/vol_182/detail_06.html

About IIJ

Founded in 1992, IIJ is one of Japan's leading Internet-access and comprehensive network solutions providers. IIJ and its group companies provide total network solutions that mainly cater to high-end corporate customers. IIJ's services include high-quality Internet connectivity services, systems integration, cloud computing services, security services and mobile services. Moreover, IIJ has built one of the largest Internet backbone networks in Japan that is connected to the United States, the United Kingdom and Asia. IIJ was listed on the Prime Market of the Tokyo Stock Exchange in 2022. For more information about IIJ, visit the official website: <https://www.ij.ad.jp/en/>.

The statements within this release contain forward-looking statements about future plans that involve risk and uncertainty. These statements may differ materially from actual future events or results.

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